



1. 포지션명 (Job Title) : Field Service Engineer, 신입

2. 세부내용 (Job Description)

사업 부문	필립스 코리아 – Health Systems (의료기기 사업부문)
직군 및 업무	Customer Service / Field Service Engineer
근무 지역	서울 및 수도권
직무 개요	Providing service activities of Monitoring Analysis, Ultrasound, and Digital Pathology System, (based in Seoul, Korea) to our customers like installation, preventive maintenance and corrective maintenance, in addition to contributing sales on Digital Computational Pathology business.
주요 업무	<ul style="list-style-type: none"> • Install Philips Health Systems' equipment according standards with respect to quality and installation time as set by PH • Perform planned maintenance and equipment modifications within the scheduled time and to the quality standards set by PH • Perform corrective maintenance, supported when necessary by tier-2 support helpdesk • Demonstrate commitments to meet customer needs and requirements by ensuring all given quality standards • Submit timely and accurate service data, job sheets, reports, expense claims, radiation film badges, field problem reports and other paperwork as assigned • Be aware of customer needs and potential commercial leads (Philips Lifecycle Solutions – PLS) through customer visits and provide feedback and recommendations to the management, relevant people within the organization • Keep abreast of new technologies likely to affect PH range of products • Be a professional representative for PH with respect to customer problems, ensuring personal acceptability by the customer in appearance and behavior in accordance with PH policy and targets • Responsible for executing service events (maintenance & Installation) in compliance with applicable version of Business Unit (BU) / Business Line (BL) service manuals and relevant PH quality standard policies • Responsible for completeness and accuracy of service records with particular attention to test & inspection results • Responsible for adopting appropriate ESD control while servicing PH equipment • Responsible for using appropriate electronic measurement equipment in calibration controlled cycle • Responsible for reporting identified device safety issues according to applicable PH quality standard policy • Responsible for reporting customer feedback according to applicable quality standard policy and follow up relevant assigned quality & regulatory training in a timely manner • Other duties as required by management, including travel and support all region of Korea • Acts on Customer escalations, Complaints (safety / non safety related) or feedback, following agreed processes to ensure that information is captured as possible, to allow for timely follow up • Solutions are provided by using Remote diagnostics, troubleshooting techniques, service technical information or knowledge and keeping the customer informed of the service status • Ensures all FCO SWOs are timely planned and implemented

지원 자격	<ul style="list-style-type: none"> • Minimum Bachelor's degree in Biomedical / Mechanical / Electrical Engineering • Experience in the Pathology device industry is recommended. • Experience in maintenance and troubleshooting of technical complex systems • Proactive, dynamic, flexible, open-minded and self-motivator • Good communications in English and Korean
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3. 지원 안내

- 지원 기간 : ~ 2020. 11. 8(일)까지
- 지원 방법 : 이메일을 통해 접수 (Yunho.kim@philips.com)
 - * Word 또는 PDF 로 자유양식의 국문 이력서 작성후, 상기 이메일 주소로 지원하시면 됩니다.
 - * 지원시 메일 제목 양식은 "Field Service Engineer_HS_본인이름"으로 부탁드립니다.
- 채용 전형 : 서류전형 → 1차 면접전형 → 2차 면접전형
 - * 서류전형 합격자에 한하여 개별통보 예정이오니, 양해 부탁드립니다.
- 입사 시기 : 2020년 12월 중

